

FACULTY OF INFORMATICS
MCA I – Year II - Semester (Suppl.) Examination, January 2015

Subject: Management Information Systems

Time: 3 Hours

Max. Marks: 80

Not e: Answer one question from each unit. All questions carry equal marks

Unit - I

- 1 (a) What are the five steps in business process redesigning. (9)
(b) Differentiate between Exhaustive approach & high-impact approach. (7)
- OR**
- 2 (a) Explain the participants of reengineering. (10)
(b) Why the process of reengineering work is so difficult to accomplish. (6)

Unit - II

- 3 Explain operational HRIS. (16)
- OR**
- 4 Explain tactical production IS. (16)

Unit - III

- 5 Explain any two information system planning methods (16)
- OR**
- 6 (a) Differentiate between efficiency and effectiveness criteria of IS (8)
(b) What questions are asked during an interview using ends/means analysis?
(8)

Unit - IV

- 7 (a) Define DSS. What are the three important features of DSS? (8)
(b) What are the advantages of DSS? (8)
- OR**
- 8 (a) Explain the component of an expert system (10)
(b) What are the advantages of expert system? (6)

Unit - V

- 9 Explain ethical issues and important systems. (16)
- OR**
- 10 Explain common threats and controls to the communication system. (16)